

# CUSTOMER RELATIONS MANAGER

**Brentford, Hounslow**

**£25,524 p.a.**



If you know how to give, teach and lead exceptional customer service, then you might be just the person we need.

Our Customer Relations Team is at the heart of what we do, welcoming audiences to our shows, film screenings, exhibitions and workshops, from front of house, in our box office, and at our outdoor sites across West London. Our audiences come from across Hounslow, London, and beyond – and we want our team to reflect that.

We're looking for a person who is inspired by creating a great customer experience; who can act as a focal point for the team and all our visitors both at Watermans and elsewhere; who can think on their feet and spot opportunities.

The Customer Relations Manager leads on all customer-facing operations, including ushering, ticket sales, information, and stewarding both at Watermans and at our outdoor site at Bell Square.

For more information, please check out the detailed job description and person specification.

## **You at your best**

We want to meet you at your very best: if there's something we can do to help you achieve that, please tell our General Manager [thom@watermans.org.uk](mailto:thom@watermans.org.uk).

**To apply:** Please download and complete the Application Form and email it to [recruitment@watermans.org.uk](mailto:recruitment@watermans.org.uk). We don't accept CVs.

**Closing date for applications:** midday, Friday 17 June

**Interviews:** Monday 27 June

Registered Charity No. 267426



**London Borough  
of Hounslow**



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